

2 October 2024

To whom it may concern,

It has been a pleasure working with Tyler over the past two to three years. His dedication, collaborative spirit, and high-quality work have had a significant impact on the team and the projects he has led, including the SISTIC Portal, Design System, and Access Control System Mobile Scanning App, among others.

As a Product & Experience Designer at the Assistant Manager level, Tyler consistently brought thoughtful insights and a positive attitude to every challenge, ensuring alignment among team members and stakeholders. His drive to solve complex problems, combined with his ability to translate technical concepts into user-friendly designs, has been invaluable to the team. His attention to detail and commitment to quality have ensured that our products meet the highest standards.

Beyond his technical skills, Tyler has been an exceptional colleague—always a team player, supportive of the company's initiatives, and ready to lend a hand whenever needed. I wish him all the best and am confident that he will continue to achieve great success in all his future endeavours.

Regards,

A handwritten signature in black ink, appearing to read "Joe Ow".

Joe Ow
CEO, SISTIC